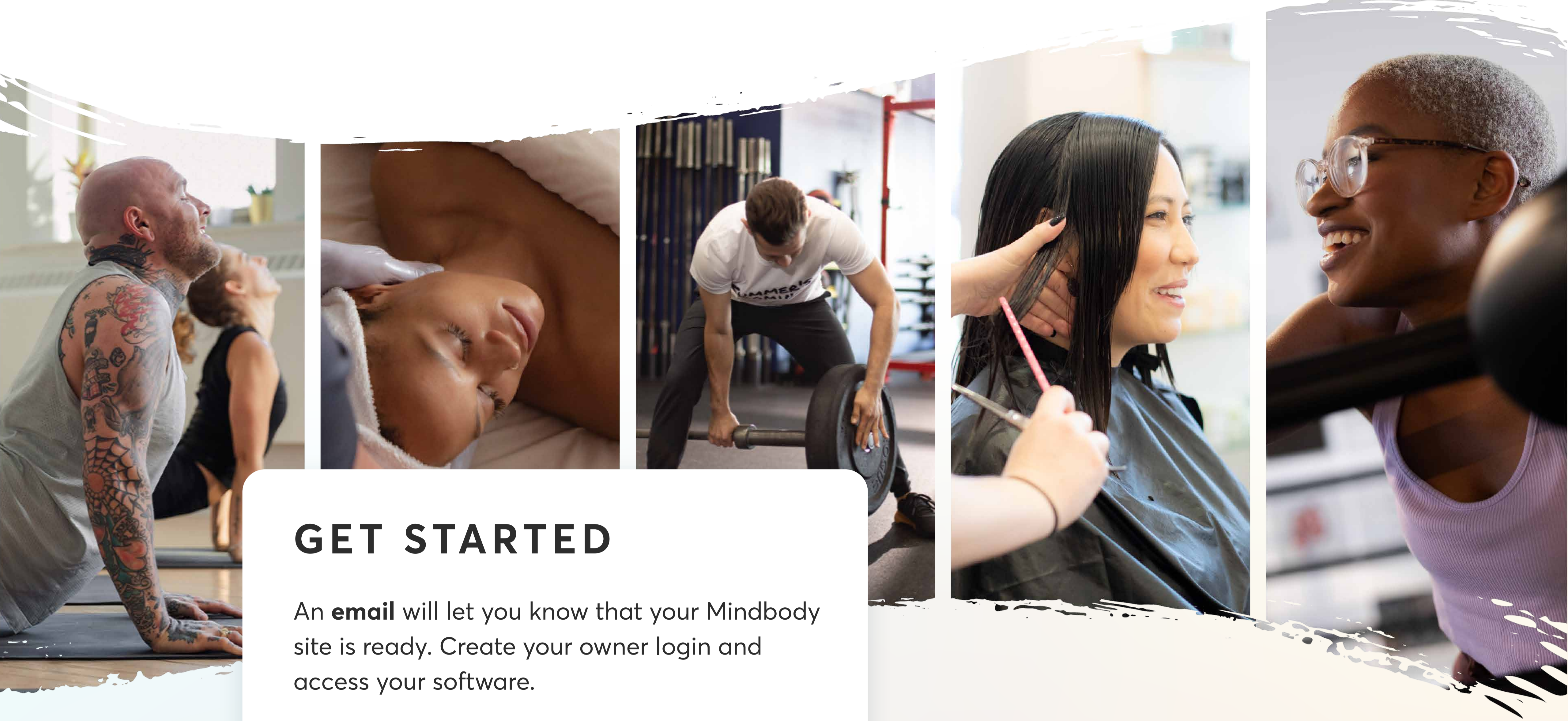




WELCOME TO  
**mindbody**

Let your journey begin!

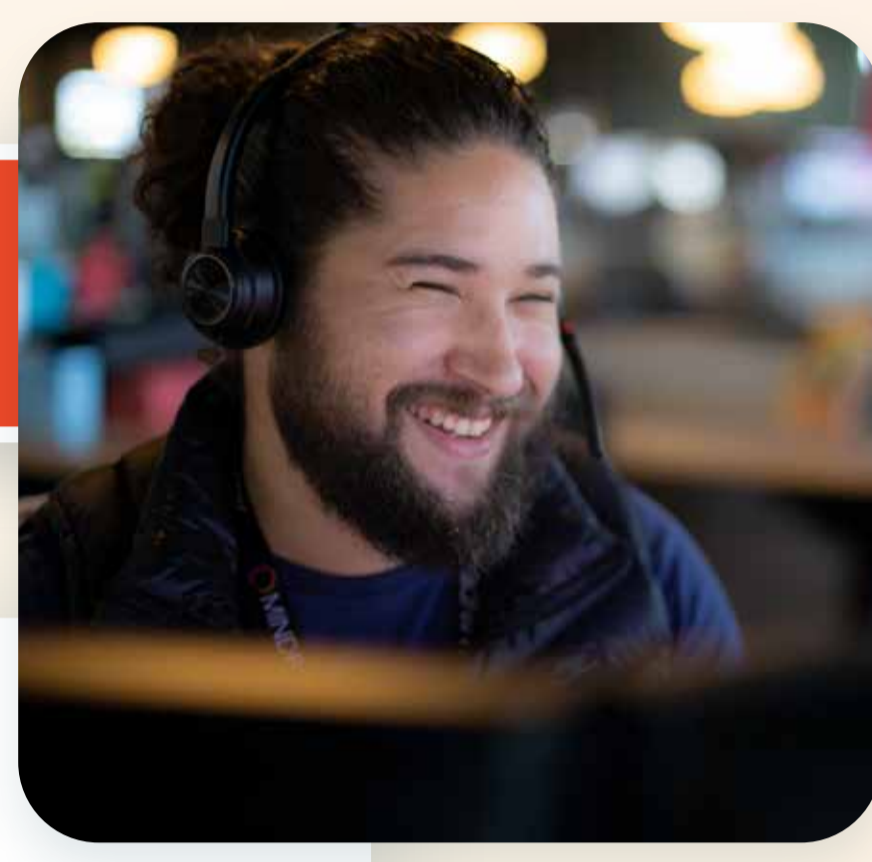


**GET STARTED**

An **email** will let you know that your Mindbody site is ready. Create your owner login and access your software.

Once logged in, your **"Set-up Checklist"** outlines common and important steps to get up and running.

Free courses and certifications in our **Learning Center** will help you get to know your new software and kickstart your progress!



**WELCOME CALL**

Meet with an **onboarding specialist**, who will learn the ins and outs of your business, review your work, and tailor their advice to your needs.



**SET UP**

Configure settings, input business information, and upload pertinent data to make Mindbody's technology truly yours.

Access our **library of articles, webinars, and certifications** to complete your setup.

We'll be there to support you along the way!



**IMPORT YOUR DATA**

Your onboarding specialist will help **facilitate your data conversion** with our data services team if you meet certain requirements.



**TRAINING**

Bookmark and utilize **Mindbody's online guides and tutorials**—there's even an **online certification path** for training your staff!

Your onboarding specialist will guide you through day-to-day operations and answer any questions.



**GO LIVE!**

Complete your onboarding checklist of activities and get going.

Your onboarding specialist and our **Support Center** will be there to help with any questions!

*Time for you to connect the world to wellness!*

**SUPPORT & CUSTOMER SUCCESS**

Stay connected through complimentary, comprehensive customer support and resources:

**SUPPORT CENTER** →  
support.mindbodyonline.com

**LEARNING CENTER** →  
mindbody.exceedlms.com/student/catalog

**MINDBODY ONE** →  
mindbody.one

**EDUCATION HUB** →  
mindbodyonline.com/business/education

Customers on our highest tier will work with a **customer success manager** who will help you create the best course of action to grow your business and reach your goals.