How Does Ordering ID Solutions Work?

Business Days:
All Monday through Friday days that are not a holiday.

Customer requests information

IDS sends email including information about IDS and items needed to start the process

Client responds will all information requested in email from IDS

Client responds but not all information is included

IDS requests additional info

IDS emails a quote/order for clients approval

Client carefully reviews everything on the order and approves to have proof created

Client carefully reviews everything on the order and requests additional changes before proof is created

IDS revises quote/order and resends to client for approval

IDS sends the order over to production to have an electronic proof created - this takes 2 to 3 business days

IDS receives the proof from production and forwards it to the client for approval or revisions

Client carefully reviews everything on the order and approves to have the order printed as it appears in the proof

Client carefully reviews everything on the order and requests that changes are made

IDS sends the order over to production to have the requested changes made and a new proof is created - this takes 2 to 3 business days

IDS sends proof approval to production for printing - this takes 7 to 10 business days

Order prints and ships, and IDS forwards FedEx tracking information to client

Client receives product in 1 to 7 business days

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